

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L2	144	"709"\$.ccls. and ((call near4 center) (contact near3 center)) same (CSR representative agent) and (SMS (instant near3 message) chat)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/02 08:03
L1	344	"709"\$.ccls. and ((call near4 center) (contact near3 center)) same (CSR representative agent)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/02 08:02
S21 2	2	"6453038".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/02 08:00
S10 1	2	"6584564".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 16:20
S21 1	7	("5956509" "5958014" "5974409" "5987503" "5990887" "6070185" "6076100").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/08/01 15:50
S21 0	12	("6122364" "6215783" "6249820" "6278532" "6337858" "6360266" "6373836" "6377944" "6404875" "6456749" "6625643" "6658106").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/08/01 15:50
S20 9	12	("6122364" "6215783" "6249820" "6278532" "6337858" "6360266" "6373836" "6377944" "6404875" "6456749" "6625643" "6658106").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/08/01 15:46
S20 8	49	(chat (instant near4 message)) near7 (rout\$5) and (IM near4 protocols)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 15:34
S20 7	11	(CSR (customer near3 service)(contact near3 center)) and (chat (instant near4 message)) near7 (rout\$5) and (IM near4 protocols)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 15:34
S19 6	60	(CSR (customer near3 service)(contact near3 center)) and (chat (instant near4 message)) near7 (rout\$5) and (representative agent) and skill	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 15:28
S20 6	1	(capabilit\$5) near5 ((Instant near5 messag\$5) near6 protocol) same (rout\$5) same (client) same (agent)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 15:06
S20 5	7	(capabilit\$5) near5 ((Instant near5 messag\$5) near6 protocol) and (AOL Yahoo MSN)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 15:06

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S20 4	7	(rout\$5) near10 ((Instant near5 messag\$5) near6 protocol) and (AOL Yahoo MSN)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 15:05
S20 3	37	(different various several) near5 ((Instant near5 messag\$5) near6 protocol) and (AOL Yahoo MSN)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 13:39
S20 2	6	(different various several) near5 ((Instant near5 messag\$5) near6 protocol) same (AOL Yahoo MSN)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 13:34
S20 1	0	(CSR (customer near3 service)(contact near3 center)) and (different various) near5 ((Instant near5 messag\$5) near6 protocol) same (AOL Yahoo MSN)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 13:32
S19 0	179	(CSR (customer near3 service)(contact near3 center)) and S188	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 13:31
S20 0	2	"5592543".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 13:25
S19 9	3	"6442432".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 13:24
S19 8	2	"6430602".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 12:55
S19 7	2	"6687241".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 12:54

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S19 5	187	("20010014863" "20010041562" "20020055868" "20020133394" "20020196277" "20030026409" "20030143981" "20030156133" "20030156706" "20030158655" "20030177017" "20040006473" "20040032935" "20040042592" "20040143484" "20040213400" "20040240635" "20050111653" "4310727" "4694483" "4761542" "4922519" "4930077" "4964077" "5115501" "5181259" "5204968" "5206903" "5263167" "5299260" "5311422" "5323452" "5327529" "5335268" "5335269" "5371673" "5388198" "5420975" "5479488" "5493608" "5495567" "5500795" "5519772" "5530744" "5533107" "5535321" "5537470" "5553119" "5561711" "5566291" "5586060" "5586171" "5586219" "5594791" "5600781" "5615323" "5633909" "5657383" "5659724" "5668856" "5671351" "5675707" "5683872" "5684870" "5706334" "5710884" "5727950" "5729600" "5734709" "5740549" "5757644" "5758257" "5771276" "5790117" "5793368" "5802526" "5806060" "5808908" "5809282" "5812975" "5819221" "5821936" "5822397" "5822744" "5825856" "5825869" "5832428" "5832430" "5835565" "5848396" "5864605" "5864844" "5870308" "5872865" "5873068" "5884029" "5899992" "5903641" "5905774" "5920477" "5923745" "5943416" "5953406" "5963965" "5974253" "5991735" "5999611" "5999908" "6014638" "6016336" "6026381" "6032129" "6035283" "6035336" "6038560" "6044146" "6044355" "6055542" "6058163").PN. OR ("6058179" "6058435" "6061433" "6067538" "6088429" "6099320" "6104790" "6128380" "6134315" "6134530" "6148063" "6157808" "6160877" "6163607" "6166732" "6170011" "6173053" "6173279" "6201948" "6212502" "6219665" "6230197" "6236955" "6236990" "6243375" "6249579" "6263052" "6269153" "6278976" "6282404" "6289084" "6292909" "6295551" "6296376" "6308172" "6330326" "6332154" "6336109" "6349290" "6353661" "6353825" "6357017" "6366879" "6374260" "6389400" "6389403" "6389538" "6400807" "6405149" "6405159" "6405170" "6411687" "6418216" "6434714" "6448980" "6456619" "6456699" "6483523" "6487277" "6516051" "6539080" "6564197" "6598022" "6654447" "6658389" "6681010" "6694482" "6704396").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/08/01 11:13
S19 4	8	09/710042	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 11:08
S19 3	7	09/766271	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 11:08
S19 2	2	"6108711".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 11:05
S19 1	2	"6711611".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 10:57
S18 9	99761	(CSR (customer near3 service)(contact near3 center))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 10:19

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S18 8	1025	(Instant near5 messag\$5) near6 protocol	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 10:18
S18 7	2	"6707906".pn	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/08/01 09:59